



Unlock Efficiency: Elevate Your Business with SOS x Copilot for Microsoft 365

In partnership with SOS, Copilot for Microsoft 365 becomes **more than just a tool – it becomes a catalyst for success**. Elevate your business operations, streamline processes, and unlock unparalleled efficiency with Copilot and SOS by your side.

SOS x Copilot for Microsoft 365 Journey

Advisory

- Lead business transformation conversations with Copilot
- Provide guidance for the responsible use of AI
- Identify personas and scenarios that would deliver the most value if reimaged with AI

Pre-onboarding

- Assess licensing and technical readiness
- Assess customer data protection and governance
- Showcase the benefits of Copilot
- Identify high-value scenarios

Deployment

- Close readiness gaps
- Plan customer success with Microsoft account teams
- Evaluate Microsoft 365 tenant usage and configure security and compliance
- Launch pilot

Adoption

- Drive change management programs
- Establish employee communication channels
- Measure business impact
- Conduct employee training
- Continuously support and optimize

Extensibility

- Conduct line-of-business app assessments
- Extend value with Copilot plugins and connections
- Connect data to Microsoft Graph and Dataverse
- Deliver integration, customization, and configuration services

We have different packages to suit different business needs. Please contact our team today and embark on a journey towards success with Copilot for Microsoft 365!

Enablement - Quick Start

Technical Readiness Assessment

- Perform 1 x Office 365 Health and Copilot Readiness Assessment for Data Access and Permission Control
- Deliver 1 x Assessment Review and Rollout Recommendation Session

General Function and Usage Sharing Workshop for Copilot

- Deliver 1 x End-User General Training for using Copilot for daily working (60mins + 15mins QnA)

Change Management and Services Rollout Preparation

- Feedback Collection
- Prepare 1 x Services Rollout and Adoption Plan
- Roll Out Communication Templates for End User

Copilot Adoption Services

Copilot Adoption Services

- Identify Copilot Adoption User Group/Department
- Deliver Copilot Adoption Services to 2 x Specific User Groups/Departments
- Arrange Interview to Understand Daily Usage/Operation (3 x Interviews Per Group/Department)

Champion Network and Pilot User Group

- Build Champion Network and Arrange Pilot User Group
- Arrange Regular Champion Network Catch Up (Once Per Week for 4 weeks)
- Provide Copilot Usage Template for Reference

Change Management and Adoption Plan

- Build Adoption Plan with Communication Template
- Prepare Rollout and Adoption Materials
- Arrange Awareness and Adoption Campaign
- Deliver 2 x End-User Training for Customized Usage of Copilot (Per Group/Department)

Copilot Managed Services Package

Copilot Managed Services Package

- 12 Months Subscription Services
- Provide Adoption Services to specific Group/Departments

Environment Scanning and Permission Checking

- Arrange Regular Security/Permission Scanning
- Provide Recommended Actions for Sharing and Permission Control

Champion Network

- Establish Champion Network and Arrange Regular Meetup
- Arrange Regular Interviews by Group/Departments and Collect Feedbacks

Usage Review and Fine-Tuning

- Analyze usage reports and Dashboard data
- Fine Tune Use Cases and Adjust Adoption Plan

New Features Update and Roadmap

- Deliver Sharing Session for New Copilot features Updated in Microsoft 365 Apps
- Use Case and Scenarios Sharing Session

Services Rollout and Change Management

- Deliver End-User Training for New Onboarding Users
- Copilot for Microsoft 365 Adoption Planning and Rollout Recommendation



3525 1828



soshk.com



facebook.com/sosgroupkh



enquiry@soshk.com



sosgroupkh



linkedin.com/company/sosgrouppltd/